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**Mobile Medical Services**

September 19, 2001

Mr. Bert Lerch  
**PROTEK-USA**  
4335 Leary Way NW  
Seattle, WA 98107-4538

Dear Bert,

Just a quick note, to express our appreciation of your great product "ProTek Ponding Water Formula." Our staff applied this Seamless "Cool Roof" to our office buildings', old, flat, and checked, tar roof last year. We have been very impressed with its durability and efficiency. Our roof remains cool to touch and has provided a noticeable reduction in ceiling temperature from reflected heat.

We have applied your ceramic interior and exterior wall coatings also, to increase our buildings' efficiency. The maintenance has been easy, especially in our cafeteria area. Our staff only needs to wash down the walls periodically. Our Heating and Air conditioning cost have dropped significantly. The above combination with upgraded lighting fixtures has resulted in the reduction of our energy costs by 75%.

I was so impressed with the ease of application and efficiency I personally applied it on my roof deck at home. This eliminated those irritating small leaks that are inevitable and provided me an easy way of maintaining it.

With great appreciation,

Sincerely,

A handwritten signature in black ink that reads 'B Michael Walsh'. The signature is written in a cursive, flowing style.

B Michael Walsh  
CEO